



# **SAFETY & ACCESSIBILITY GUIDE**



**FOR MORE INFORMATION PLEASE VISIT GUEST RELATIONS**

## INTRODUCTION:

We are thrilled you have chosen to spend your day at Six Flags! Our goal is to make your visit fun and memorable. This Six Flags Guest Safety and Accessibility Guide includes important information to assist Guests with planning their visit to the park and enjoy its various attractions, rides, services and amenities. In this Guide, Guests will find specific information for individuals with disabilities along with general policies and guidelines.

We work closely with the manufacturer of each of our rides and our policies incorporate the manufacturers' guidelines as well as the requirements of the Americans With Disabilities Act. We hope that this Guide will help Guests make the best choices to ensure a safe, comfortable and convenient experience at the park. If, at any time, Guests need additional assistance or a further explanation of our policies and guidelines, they should feel free to ask any Six Flags Team Member.

Our goal is to safely and efficiently accommodate the needs of all Guests, including individuals with disabilities. This Guide, along with the availability of our Team Members to answer any questions and offer assistance, will allow Guests to have a thrilling and safe day at the park.

## GENERAL WARNING:

We are committed to providing you a safe environment during your visit to Six Flags. While there are inherent risks to participating in any amusement park ride or attraction, our goal is to ensure your safety with the incorporation of some restrictions. For your safety, you should be in good health to ride. Only you know your physical conditions or limitations.

Many park rides/attractions incorporate safety systems designed by the manufacturer to accommodate people of average physical stature and body proportion. Ride and ride vehicle design may restrict larger guests from participating in the attraction. Extremely large or small individuals, Guests who have heart, back or neck trouble or conditions, pregnant women, people who have had recent surgery or an illness, people with casts, braces, restrictive devices or certain disabilities may not be safely accommodated by certain ride systems. For example, height requirements are based on the size needed for safety restraints to function properly and the level of maturity usually associated with a certain height.

If you suspect your health could be at risk for any reason, or you could aggravate a pre-existing condition of any kind, **DO NOT RIDE**. The specific features, rider requirements and health restrictions of each ride are described later in this Guide.

In order to ride, Guest must possess the physical and cognitive abilities to hold themselves in the proper ride position throughout the course of the ride. Six Flags reserves the right to make the final determination regarding eligibility of a Guest to ride a particular ride based on the Guest's size, weight, height or other limitations. Information in this Guide is subject to change.

## RIDER RESPONSIBILITY:

All Guests have a duty to exercise good judgment and act in a responsible manner while participating on a ride or attraction and to obey all verbal and written warnings and instructions. Guests also have a duty to properly use all ride/attraction safety equipment provided.

## PARKING:

Accessible parking is available on a first-come, first-serve basis within the main parking lots of the park. When you arrive at the parking toll booths, ask a Team Member for instructions regarding where to proceed to the accessible parking lot. Both auto and van accessible spaces are provided. A valid disabled persons parking placard or license plate must be displayed at all times while parked in the designated accessible parking area. If the designated accessible parking area is full at the time of your arrival, members of your party may be dropped off at the main pick-up/drop-off area, near the main entrance to the park. Please ask a Team Member for directions to additional parking areas.



## **WHEELCHAIRS AND ELECTRIC CONVENIENCE VEHICLES (ECV'S):**

Wheel chairs are not available to rent. Guests may use their own wheelchairs or electric convenience vehicles (ECV's).

Guests using wheelchairs or ECV's may utilize any ticket window and designated turnstiles to enter the park. Many of the park's shopping and dining facilities are also wheelchair accessible. All Pools are accessible to Guests using manual wheelchairs. Please keep in mind that there are specific boarding requirements and accommodations for those using wheelchairs at each ride or attraction.

## **SEGWAY:**

Due to varying walkways, terrains and large crowds, we cannot permit the use of two-wheeled, self-balancing electric vehicles such as Segways. We are pleased to offer standard wheelchairs for your use. Please contact Guest Relations for more information.

## **SERVICE ANIMALS:**

Trained service animals are welcome at our Six Flags Parks. Service animals are defined as dogs that are individually trained to do work or perform tasks for people with disabilities. Examples of such work or tasks include guiding people who are blind, alerting people who are deaf, pulling a wheelchair, alerting and protecting a person who is having a seizure, reminding a person with mental illness to take prescribed medications, calming a person with Post Traumatic Stress Disorder (PTSD) during an anxiety attack, or performing other duties. Service animals are working animals, not pets. The work or task a dog has been trained to provide must be directly related to the person's disability. Dogs whose sole function is to provide comfort or emotional support do not qualify as service animals. Miniature horses that have been individually trained to do or perform tasks for people with disabilities will qualify as service animals.

Service animals must be house broken and remain on a leash or harness and under the control of their handler at all times. Owners are responsible for disposing of their animal's waste. Guests whose service animal demonstrates aggressive and/or annoying actions toward a Guest or Team Member will be directed to remove the animal from the park.

Service animals are welcome in most locations of the park. Our rides/attractions and pools are not equipped, or designed for, accessibility to service animals. Therefore, a member of your party must be available to stay with the animal while you ride.

## **RESTROOMS:**

Most restrooms within the park are accessible for Guests using wheelchairs. Please check the park map for locations. The park's Team Members or Guest Relations can provide location directions should you need companion restrooms during your visit.

## **Ride and Attraction ACCESS:**

Most of the park's attractions, restaurants and shops are accessible to wheelchairs. Most, if not all rides require climbing of steps and the transfer to the ride seat.

Entry, Exit and Transfer must be accomplished independently by the Guest or with the assistance of a member from his/her party. Six Flags Team Members are not trained in lifting or carrying persons with disabilities and are therefore not permitted to assist Guests on or off the rides. If in doubt, please contact the Ride Attendant or Guest Relations for more information.

## **MEDICAL DEVICES AND MOBILITY AIDES:**

For your safety and the safety of others, riders may be required to remove medical devices, half or full length orthotics, braces, crutches, canes, prosthetics and any other type of medical assistance device that is not permanently affixed to the rider's body to prevent hazards or loss due to ride forces. These devices may prevent safety restraints from working as designed, keep the rider from maintaining the proper riding posture, and present a hazard to the rider or others. If in doubt about your ability to safely experience a ride or attraction, please refer to the Rider Requirement Sign at the ride entrance. You may also consult with a Ride Attendant or Guest Relations for more information.

Please also refer to the "Ride Information" section of this Guide for specific information regarding removal of medical devices and mobility aides on a ride by ride basis. If you have any questions, please ask a Ride Attendant or visit Guest Relations.

## LARGER FRAMED GUESTS:

Many rides/attractions are designed by the manufacturer to accommodate people of average physical stature and body proportion. The design of the ride may place restrictions on the ability of an individual to safely experience the ride

Guests of a larger size may not be accommodated on some rides.

## RIDE RATINGS AND WARNINGS:

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Ride warning signs can be found at the entrance of each ride to help determine the attractions that are best for Guests based upon their experience level, physical condition and abilities. Information on each ride can also be found on the Park Map and Guide.

Key to Symbols:



## GENERAL INFORMATION

### FAMILY SERVICES/NURSING MOTHERS:

A private room for nursing mothers is available upon request. Baby changing areas and a companion restroom can be found in most

restrooms. Please feel free to ask a Team Member for directions to these locations or review a park map.

**HEARING DISABILITIES:** Written ride instructions are available upon request at the top of each ride.

### PREGNANCY:

Guests who know or believe they may be pregnant should follow all rules, guidelines and restrictions listed for each ride. Those who are pregnant should not ride a ride that specifically lists pregnancy as a rider restriction. Please closely review all rules and guidelines at the entrance of each ride.

### RESTAURANTS:

The park's restaurants offer a variety of food options. Assistance is available upon request. Exceptions are made for Guests with special dietary needs including food allergies and baby food/formula.

Guests should contact Park Security or Guest Relations upon arrival at the park for approval to bring in special dietary foods. The special dietary food containers will be marked and dated to clearly show that they have been approved for entry into the park.

### FIRST AID:

Emergency Medical Technicians or Paramedics are on duty during all park operating hours. If you require medical assistance, ask any Team Member and they will summon medical personnel to your location. Please refer to your Park Map and Guide for the location of First Aid.

### OXYGEN TANKS/AIR CONCENTRATORS:

Due to the dynamics and certain characteristics of the rides, oxygen tanks or portable systems are not permitted on most of our rides and attractions. Oxygen tanks are permitted in enclosed facilities. For your convenience, the park's First Aid station(s) will be able to appropriately store your additional oxygen tanks during your visit.

## RIDE INFORMATION

### CAMERAS:

Picture taking and the use of cameras and video recording devices is not permitted on any ride. It is encouraged that Guests leave their equipment with a non-rider or secure it in a locker or their vehicle. Lockers are available to store items for a nominal fee. Guests must have written permission to use photographs and/or recordings of any aspect of the park for commercial broadcasting, advertising, marketing, or publishing in any medium. Photography is limited to family members only and all care should be given to not photograph other Guests enjoying the park.

### RIDE EVACUATIONS:

If a ride/attraction evacuation is necessary, Guests may need to negotiate stairs from the highest points of the ride/attraction down steeply inclined stairs or walking surfaces. Guests requiring assistance during the evacuation may be escorted last in order to expedite the evacuation process.

## The Four Winds: Boreas, Eurus, Zephyrus & Nortus

An open and enclosed serpentine flume where guests ride in a double tube and land in 3.5 foot deep pool. Guests will experience high speeds, steep drops, zero gravity effects, and multi-directional forces.

*Height/Weight Restriction:* You must be 48" to ride. Combined weight of riders may not exceed 400 lbs.

*Physical Requirements:* Guests must possess the physical and cognitive abilities to hold themselves in a seated position by holding onto the handles of the tube throughout the course of the ride.

*Ride Access:* There is one entrance to this attraction through a queue line and up multiple flights of stairs. There is access to the edge of the catch pool from the main walkway.

## Discovery Bay: Pirate Ship & Mini Wave Activity Pool

A children's aquatic attraction with various water elements in a pool with a depth of 2 – 3 feet. Play elements include water splash and sprays, water blasters, and net climbs.

*Height/Weight Restriction:*

*Pirate Ship and Mini Wave Activity Pools:* You must be under 54" unless accompanying a child.

*Pirate Ship Slide:* You must be under 48" to participate

*Physical Requirements:* On slides, guests must possess the physical and cognitive abilities to hold themselves in a feet first position throughout the ride.

*Ride Access:* A ramp is available for entry into the pool. Slides and some play elements can be accessed using staircases with multiple flights of stairs.

## Discovery Bay: Tree House

A children's aquatic attraction with various water elements in zero depth of water. Play elements include tipping bucket with water splash and sprays.

*Height Restriction:* Must be under 54" to participate unless accompanying a child.

*Tree House Slide:* Riders must be between 42" and 54" to ride.

*Bucket Slides:* Riders must be between 42" and 54" to ride.

*Physical Requirements:* On slides, guests must possess the physical and cognitive abilities to hold themselves in a feet first position throughout the ride.

*Ride Access:* There are three entrances into the attraction from the sides of the Pirate Ship activity pool and Bucket Slides. There is access to the tops of the slides through multiple flights of stairs and rope climbs.

## The Blue Lagoon

An ocean-like swimming pool with simulated waves and currents that can be strong. Pool depth ranges from a zero depth to 8 feet deep.

*Height/Weight Restriction:* N/A.

*Physical Requirements:* Weak or non-swimmers should be equipped with Coast Guard approved flotation devices.

*Ride Access:* There is one entrance to this attraction through a zero depth beach entry.

## The Falls: Jurahnimo, Cannonball & Wahini

An open and enclosed flume that ends in a 6 inch deep runoff. Guests experience high speeds, steep drops, zero gravity effects, and multi-directional forces.

*Height/Weight Restriction:* You must be 48" to ride.

*Physical Requirements:* Guests must possess the physical and cognitive abilities to hold themselves in a feet first position throughout the ride.

*Ride Access:* There is one entrance to this attraction through a queue line and up multiple flights of stairs. Access to the slide run-out is available from the main walkway.

## Lazy River

A simulated flowing river where riders float in tubes, swim, or wade along its course. Guest experience currents and may encounter waves and splashing. The pool depth is up to 3 feet.

*Height/Weight Restriction:* None

*Physical Requirements:* None

*Ride Access:* There are three ramp entrances into the attraction. The entrances are located near Four Winds, The Blue Lagoon and

*Tornado.* For guests in need of additional assistance, the use of handrails are available at the Wave Pool entrance.

## Tornado

Riders slide on a tube on a half-pipe type water flume where they travel down a steep wall and ride up the opposite wall oscillating back and forth until they lose momentum and slide into a 4 foot deep pool. Guests experience steep drops, variable and high speeds, free-falling sensations and multi-directional forces.

*Height/Weight Restriction:* You must be 48" to ride. Combined weight of riders may not exceed 700 lbs.

*Physical Requirements:* Guests must possess the physical and cognitive abilities to hold themselves in an upright-seated position by holding onto the handles of the vehicle throughout the ride.

*Ride Access:* There is one entrance to this attraction through a queue line and up multiple flights of stairs. Access is available to the edge of the catch pool from the main walkway.

## Bada Bing, Bada Bang, Bada Boom!

An open and enclosed serpentine flume where guests ride in a double tube and land in 3.5 foot deep pool. Guests will experience high speeds, steep drops, zero gravity effects, and multi-directional forces.

*Height/Weight Restriction:* You must be 48" to ride. Combined weight of riders may not exceed 400 lbs.

*Physical Requirements:* Guests must possess the physical and cognitive abilities to hold themselves in a seated position by holding onto the handles of the tube throughout the course of the ride.

*Ride Access:* There is one entrance to this attraction through a queue line and up multiple flights of stairs. There is access to the edge of the catch pool from the main walkway.

## Hurricane Mountain

An open and enclosed serpentine flume where guests ride in a single tube, double tube or toboggan and land in 3.5 foot deep pool. Guests will experience high speeds, steep drops, zero gravity effects, and multi-directional forces.

*Height/Weight Restriction:* You must be 48" to ride. Combined weight of riders may not exceed 400 lbs.

*Toboggans:* Combined weight of riders may not exceed 600 lbs.

*Physical Requirements:* Guests must possess the physical and cognitive abilities to hold themselves in a seated position by holding onto the handles of the tube throughout the course of the ride.

*Ride Access:* There is one entrance to this attraction through a queue line and up multiple flights of stairs. There is access to the edge of the catch pool from the main walkway.

## The Big Bambu and Reef Runner

A large serpentine flume where multiple guests ride in a raft down a river-rapids-like slide and land in a 3.5 foot deep pool. Guests experience high speeds, steep drops, zero gravity effects, and multi-directional forces.

*Height Restriction:* You must be 42" to ride

*Weight Restrictions:*

*Big Bambu:* Maximum of 3 riders per raft.

Combined weight of riders may not exceed 600 lbs.

*Reef Runner:* Maximum of 4 riders per raft.

Combined weight of riders may not exceed 800lbs.

*Physical Requirements:* Guests must possess the physical and cognitive abilities to hold themselves in an upright-seated position by holding onto the handles of the raft throughout the course of the ride.

*Ride Access:* There is one entrance to this attraction through a queue line and up multiple flights of stairs. There is access to the edge of the catch pool from the main walkway.

## King Cobra

An open and enclosed serpentine flume where guests ride in a single or double tube. Guests will experience high speeds, steep drops, zero gravity effects, and multi-directional forces.

*Height/Weight Restriction:* You must be 48" to ride. Combined weight of riders may not exceed 400 lbs.

*Physical Requirements:* Guests must possess the physical and cognitive abilities to hold themselves in a seated position by holding onto the handles of the tube throughout the course of the ride.

*Ride Access:* There is one entrance to this attraction through a queue line and up multiple flights of stairs. There is access to the edge of the catch pool from the main walkway.

## Big Wave Racer

An open and closed flume where guests ride on a head first foam mat into a 6 inch deep run-out. Guests experience high speeds, steep drops, zero gravity effects, and multi-directional forces.

*Height/Weight Restriction:* You must be 42" to ride.

*Physical Requirements:* Guests must possess the physical and cognitive abilities to hold themselves in a prone position by holding onto the handles of the mat throughout the course of the ride.

*Ride Access:* There is one entrance to this attraction through a queue line and up multiple flights of stairs. Access to the edge of the run-out is available from the main walkway.