



Dear Group Leader:

Thank you for choosing Six Flags St. Louis as the site of your upcoming trip. We plan to do everything to make the visit both fun and memorable. Enclosed you will find the **non-refundable** tickets you ordered.

If your group comes on a bus (15 or more passengers), your driver will receive one free admission ticket valid for that day provided the vehicle is a school bus, motor coach, or van with organizational lettering on the side. The bus driver will receive the free admission ticket when presenting a valid CDL driver's license at Guest Relations. This does not include meal vouchers or picnic meal if that is an option that your group has purchased.

At time of your arrival the bus will be directed to the Bus Parking Area of the parking lot. **For 2009, Bus Parking will be \$15 per bus and this includes 15 passenger vans.**

If you need to purchase additional tickets for your group on the day of your visit, go to the Guest Relations window located to the left of the Main Gate. Present the shipping voucher that is enclosed with your pre-paid tickets to the host or hostess. **Individuals cannot purchase tickets at group rates.** The Group Leader must handle the transaction for the entire group with cash, one check (subject to verification), money order, or by charge payment. Complimentary tickets will not be issued for these additional tickets. **Complimentary tickets are given for pre-paid tickets, purchased 10 days in advance, only.**

SIX FLAGS ST. LOUIS PARK POLICIES

We ask that you please make your group aware of the Six Flags St. Louis Park policies listed below to insure that your group has a safe and memorable day.

**All Guests are required to pass through our Security Metal Detection Station at the Front Mall.
All bags, containers, and purses will be INSPECTED.**

GROUP Leaders must

- Be at least 21 years of age
- Possess valid identification
- Remain in the park as long as the group is on property
- Accept responsibility for the group

General Policies

- ◆ Shoes and shirts must be worn at all times in the Theme Park.
- ◆ Bags, knapsacks, packages, purses, fanny packs will be inspected at the Security Metal Detection Station in the Front Mall prior to entering the Park.
- ◆ Food, cans and bottles are not permitted through the Main Gate.
- ◆ Coolers, large radios, tape players, weapons specifically identified or contained within the language of local laws and ordinances, clothing with obscene or offensive words or depictions can not be brought or worn into the Park.
- ◆ Illegal drugs are prohibited. Alcohol may not be brought into the Park.
- ◆ Profane language, running in the Park, line breaking or disorderly conduct may result in ejection from the Park with no refund.
- ◆ Smoking is not permitted in general areas of the theme park and water park. There are designated smoking areas in various locations within the park. There is signage and seating to help you locate these areas.

Six Flags Guest Code of Conduct

Six Flags' goal is to provide entertainment to Guests of all ages in a fun and safe environment appropriate for children and families. To encourage all of our Guests to be considerate, they are required to comply with the following rules for expected Guest Conduct.

• Behavior

All Guests are expected to behave in an appropriate family-friendly manner. Unruly, disruptive or offensive behavior, including line-jumping/holding places in line is strictly prohibited and will not be tolerated. Violations of this policy may be cause for ejection from the Park without a refund.

• Dress Code

In keeping with our family-friendly atmosphere, and for health and safety reasons, Six Flags strictly enforces a dress code. Proper attire must be worn in the Park at all times, including shirts and appropriate footwear. Clothing with rude, vulgar or offensive language or graphics is not permitted at any time (shirts cannot be turned inside out as a solution). Bathing suits

may be worn **only** in the water park area. Park admission may be denied if clothing is deemed by management to be inappropriate.

- **No Littering**
Help keep our Park clean by not littering. Guests littering may be ejected from the Park without refund.
- **Language**
Guests using profanity or abusive language, symbols or gestures may be ejected from the Park without a refund.
- **Park Policy Compliance**
Guest safety is our top priority. In addition to the Six Flags Guest Code of Conduct, Guests are required to comply with all local, state and federal laws, as well as, individual Park policies, rules and instructions posted or otherwise listed.

General Policies

Smoking: Six Flags allows smoking only in areas identified as Designated Smoking Areas. All other areas in the Parks are smoke-free and smoking is strictly prohibited. Please see the Park map for exact locations of the Designated Smoking Areas.

Pets: Pets are not permitted in the Park, with the exception of service animals.

Food, Beverages, Coolers: No outside food, beverages or coolers will be allowed to be brought into Six Flags Parks. Bottled water and Sports drinks are permitted. However, exceptions are made for Guests with special dietary needs to include food allergies and baby food/formula. Guest should contact Park Security or Guest Relations for approval to bring in special dietary foods. The special dietary food containers will be marked and dated to clearly show that they have been approved for entry into the Park.

Alcoholic Beverages: No alcoholic beverages can be brought into Six Flags Parks. Alcoholic beverages purchased in the Park may not leave the premises. Excessive consumption of alcohol is cause for ejection from the Park without refund.

Season Passes and Hand Stamp for Re-Entry: Season Pass holders must present their pass to gain entrance to the Park. Season Pass entry is only valid once a day. Guests who leave the Park and plan to return must get their hand stamped before they leave the Park at the exit/re-entry gate. When Guests return to the Park, they must enter through the re-entry gate with a proper hand stamp or re-entry will not be allowed. Transferring hand stamps is a violation of Six Flags policies and is strictly prohibited.

Commercial Photography: Be entering the Park, Guests grant Six Flags the right to film, video, record or photograph him/her on Park property for any reason without payment or consideration.

Ride Policies

Rider Responsibility: There are inherent risks in the participation on any amusement ride. Guests must exercise good judgment and act in a responsible manner while participating on Six Flags rides. Guests must also obey all oral and written warnings and properly use all ride safety equipment provided. Guests that do not comply with ride rules may be ejected from the Park without refund. Please refer to specific guidelines posted at the entrance of every ride.

Ride Restrictions: Safety is our number one priority. Guests with certain body proportions, height and/or weight may not be able to participate on certain rides if the safety restraints will not operate as designed. Specific ride information is available at the ride and at Guest Relations.

Loose Articles: Loose articles are not permitted on most rides and should be left with non-riders or secured in lockers. Six Flags and its employees are not responsible for lost or stolen items.

Restricted Areas: Guests are not permitted to enter any restricted area to include ride and backstage areas. Personal items that are lost in ride areas should be reported to the ride operator and Guest Relations. Six Flags will make every effort to retrieve lost articles after normal operating hours. Guests entering restricted areas may be ejected from the Park without refund.

Inclement Weather: Rides may be closed temporarily during electrical storms, heavy rain, or high winds. Rides will re-open as soon as safe operations can be assured. **Refunds or rain checks for inclement weather are not offered.**

If, at any time during your visit, you encounter wrongful behavior, please contact one of our host or hostess team members or our Security Department. We will assist you in any way possible.

We suggest your group select a "meeting site" before you enter the Park so that everyone in your group can get back together at the end of the day. Some great locations within the park are; DC Comics Plaza (located in front of Mr. Freeze), the Batman Plaza (located in front of Batman the Ride), or the Palace Garden Area (the area directly in front of the Palace Theater). We do not page for separated individuals or groups.

We look forward to seeing you and your group at Six Flags. If you need additional information on area hotels, upcoming name entertainment, or special events, call 636/938-4800. If you have questions regarding your ticket order, please contact our Ticket Office at 636/938-5300, ext. 225.

Sincerely,

Group Sales Department