



Retail Supervisor

Job Summary: Supervise the daily retail operation, including training and professional development of seasonal staff. This position is accountable for delivering a superior Guest experience, while enforcing all park policies and procedures.

Essential Duties and Responsibilities:

- Assist with daily retail operations to ensure that they are conducted in accordance with all existing corporate, park and retail operating policies and procedures.
- Responsible for establishing and maintaining an atmosphere, which ensures the highest levels of host/hostess performance and guest service.
- Responsible for the professional growth and development of seasonal staff.
- Reviews sales, monitors and maintains balanced flow of product by utilizing the STS inventory system.
- Works with Human Resources on recruiting, interviewing and selecting seasonal retail employees.
- Responsible for developing and conducting department training, including documentation and certification of employees.
- Responsible for the seasonal supervisory and team member training and enforcement of programs and procedures, which minimize merchandise loss.
- Execute markdowns and promotions accurately and timely.
- By example, sets the standards and tempo he/she expects from his/her staff.
- Prepare and administer seasonal staff assessments.
- Maintain the appearance and sales effectiveness of all merchandise displays, which includes store windows, signs, props, etc.
- Other duties as assigned.

Reports to: Retail Manager

Skills and Qualifications:

- Must be at least 18 years of age and have equivalency of a H.S. Diploma
- Strong communication and organizational skills
- Multi-task oriented
- Previous management experience in a retail or theme park environment
- Ability and willingness to work varied shifts and weekends

Interested candidates should submit a resume to:

Jmurray@sftp.com

Six Flags New England Human Resources

Attention: Jennifer Murray

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