

Six Flags America- Full time Position Posting

Full-Time Retail Supervisor

DATE POSTED: March 3, 2010



Role Summary: This position is designed to coordinate and assist with the daily activities of the Retail and Rentals Departments

Key Duties and Responsibilities:

- Assists in the daily operation of the Retail and Rentals Departments.
- Responsible for establishing and maintaining Guest service standards, including speed of service, housekeeping tasks, etc.
- Responsible for managing the visual/mass merchandising and POP signage function for the Retail Department.
- Responsible for the ongoing training of subordinates to insure optimal Guest satisfaction in quality, service & efficiency.
- Responsible for communicating and coordinating with the Warehouse to help control inventory, strategically place product and make requisitions for all park locations.
- Supervise and provide leadership to seasonal management team and team members.
- Responsible for maintaining all Park standards and enforcing all park policies & procedures.
- Responsible for monitoring equipment and facilities to insure proper maintenance.
- Monitors cash handling procedures to insure compliance with company policy.

Organizational Relationships:

- Reports to Retail Manager.
- Supervises seasonal staff of up to 200 Team Members
- Effective working relationship with all Park departments required.

Skills and Qualifications:

- Three years experience in Merchandise, Retail, or related experience – preferably in the Theme Park or Resort industry.
- Merchandise or Retail store management, including product sales, Guest satisfaction, visual merchandising, and inventory management experience is preferred.
- Strong organizational skills and attention to details essential.
- Must be able to demonstrate excellent communication, math and interpersonal skills.
- Must be able to work varied shifts, including weekends and holidays, and complete non-routine tasks as assigned.
- Must be computer literate and able to understand basic functions of park software, primarily inventory systems, POS and the Microsoft Office Suite.
- Candidate should be detail oriented and able to manage multiple tasks.
- Must possess a valid driver's license and a clear driving record.

Six Flags America offers an excellent salary and benefits package.

Six Flags America
Attention:
Brad McClain
Human Resources Manager
PO Box 4210
Largo, MD 20775
Fax: 301-249-8853
bmcclain@sftp.com

Six Flags America is an Equal Opportunity Employer and a Drug Free Workplace